

Addendum #2 – Q & A

Q1: May we add additional lines to the pricing table found on page 8 of the RFP? For example, we'd like to include a line for shipping.

A1: Yes. If needed, you can add a line to the table.

Q2: This section of the RFP states: "Page 6, section B. Self-Check Kiosk System, 5. Each kiosk needs accurate and itemized sales reporting. We need to know what was purchased/paid, and with what (cash, coin, card) for each transaction. Reporting must reflect payments in Polaris ILS for fines and fees and in Comprise Technologies for copies, printing, and purchases."

Question: Is the library asking for all payments to be reflected in Polaris reporting? Or is the library asking that all the payments are reflected in the [self-check kiosk] or Comprise reporting?

A2: We would like a report that can reflect all the payments in Comprise. The library does not rely on Polaris for KIOSK reporting.